**Patient group meeting**

Date

31/03/2023

**Attendees**

Dr K Ansari

Patient MH (female)

**Patient group meeting. Clapham junction medical practice**

**Telephone conversation with MH.**

The main topics of discussion were:

1. Difficulty in getting PPG up and running especially after the Covid-19 pandemic. We had not been successful in recruiting new members. MH has been a long time proactive member of the practice PPG. She and the other PPG representatives from local practices have come together and formed Battersea Patient’s Group, they meet regularly to discuss issues and support each other. MH gave regular feedbacks in monthly Battersea Forum meetings with 12 Battersea GP practices including CJMP.

I explained moving forward we are aiming to set up a PCN PPG group as other member practices are also struggling to get the PPG up and running. I informed MH of the practices that were part of the PCN. MH thought this was a good idea moving forward. She mentioned some practices have not had PPG representatives at all and understood the struggle to get it up and going.

1. PPG campaign

I formed MH that we are doing a campaign currently to create awareness and help recruit more volunteers – sending iPlato text messages to all the patients, adding more information about PPG to the practice website, addition of user friendly online form. We are going to be focusing in getting the PPG up and running and embedding it in the practice life.

We agreed to meet up before end of April to give update and have the first meeting of the year.

Thank you.